Simply **BIG**



B1000 V5

User Manual

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1. GETTING STARTED

Digital user manual

For a digital (PDF) version of this user manual, visit simplybig.com.au/pages/b1000-v5-user-manual

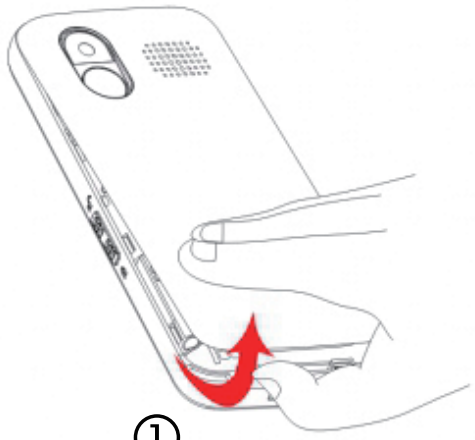
External features



① Earpiece
② Torch
③ Volume +/–
④ Torch slider
⑤ Menu key
⑥ Dial key
⑦ OK key
⑧ Navigation key
⑨ Charging indicator
⑩ Charging dock
⑪ Hang up key
⑫ Lock slider
⑬ Return key
⑭ SOS button
⑮ Camera
⑯ Speaker
⑰ Headphone port
⑱ Micro USB
⑲ Dock connector

Install your SIM card

Open the back cover from the bottom left corner (see figure 1). Lift up the battery to reveal SIM card slot and slide the SIM card to the slot with the chip facing down (see figure 2). The phone uses a nano sized SIM card.



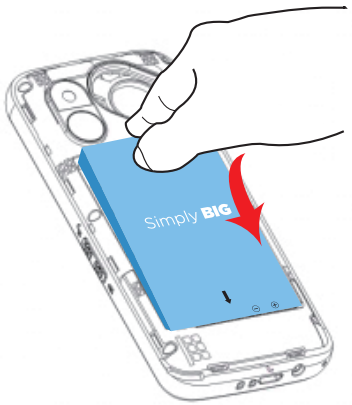
①



②

Install the battery

Insert the battery (see diagram) and then the back cover.



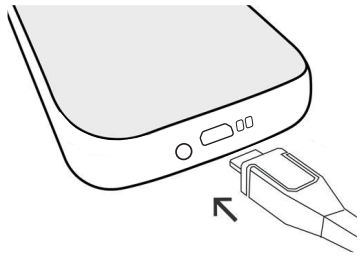
Turn on/off the phone

Hold for 5 seconds to turn the phone on/off. If the phone is turned off whilst charging, it will not automatically turn on when charging is finished.

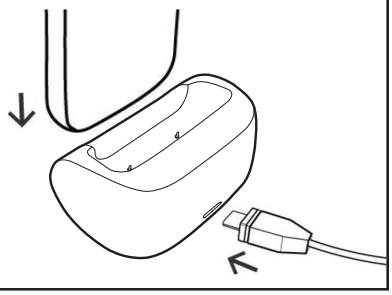
Charging

There are 2 ways for charging:

1 Charge the device via the charger directly.



2 Charge the phone by charging dock. Remove the case first.



Charging with the case on

You can charge the phone using method 1. That is by directly connecting the power cable to the phone instead of through the charging dock.

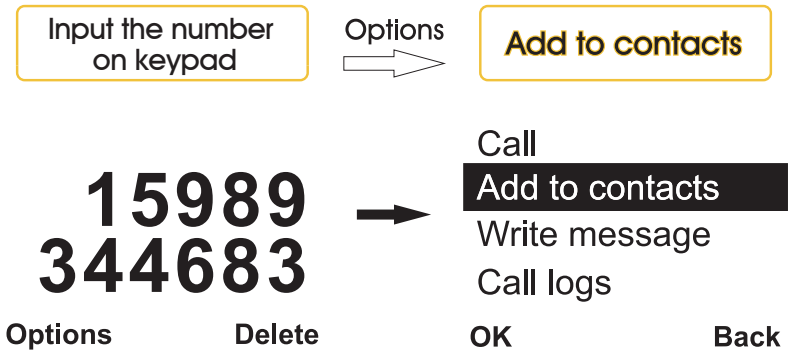
Charging dock indicator lights

The light will be green when connected to power. When the phone is placed correctly into the dock, the light will change to red to indicate that it is charging. The light will change back to green once it is fully charged.

2. CALLING & MESSAGING

Add contacts to phone book

From the home screen, enter the phone number > **Options** > **Add to contacts** > **Add to new contact** > Select to save from phone or sim memory > **Name** and press OK to save.



To add a photo to a contact, so that their photo is displayed when they call you can first locate the preferred contact (press the - button to access contacts and use the down arrow to navigate to the contact).> Press OK on the human icon > Press OK on Modify Icon > Select from Album or take photo > Choose your preferred image > OK.

Make call

Enter the phone number on keypad then press to dial.

To call a contact press the button to access contacts. Then use the **down arrow** to navigate to the contact and press the button.

Answer call

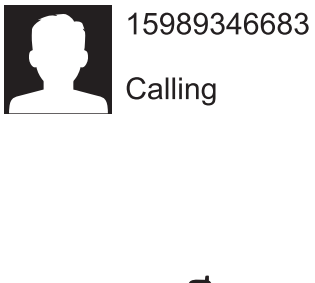
Press to answer or press to hang up.

Call logs

Press and go to **Call logs** to view missed, dialled, received and rejected calls.

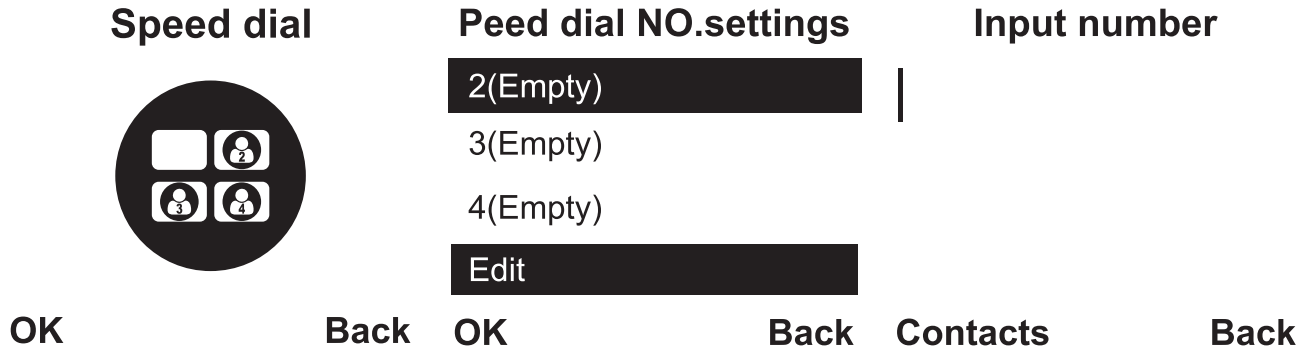
Handsfree / Loudspeaker

You can press to turn on “handsfree” mode.



Speed dial

Buttons 2-9 can be set as speed dial keys for frequent contacts. Press and go to Speed Dial. Select the button you wish to program and select Edit. Then enter the phone number and press OK.



To call using speed dial, hold down the button the contact was saved to for five seconds. For example, if you saved a contact to the number 2, hold down the number 2 button for five seconds and the phone will call them.

There is a love heart icon on the number 9 button. If using number 9 button as a speed dial button for a loved one, this helps to remember which button to use to call a loved one.

Extending ring time

The ring time is set by your service provider, not the phone. It can usually be extended to 30 seconds, you can contact your service provider to request this.

Talking keypad

The talking keypad reads out each number you press when dialling a number.
You can enable this by pressing ~ > Settings > Profiles > ~ > Customize > Other alert rings > Talking keypad > Select > Activate > Press OK button to activate.

Blacklist

Blacklist allows you to add a list of phone numbers that can not message or call you.

Add a number to the blacklist

Press ~ and go to **Contacts** > **Options** > **Blacklist** > OK > 1) **Blacklist List** > **Options** > **New** > **Switch on Blacklist** > OK > Enter Name & Number > **Save**

Turn on or off blacklist

Press ~ and go to **Contacts** > **Options** > **Blacklist** > OK > 2) **Blacklist setting** > Press OK on Audio call interception and/or Message interception. You will see a tick appear/disappear as press OK, if there is a tick then it is enabled e.g. if there is a tick next to **Message interception** then numbers in the Blacklist List will not be able to send you a message.

Whitelist ▶

Whitelist allows you to add a list of phone numbers that only these numbers can message or call you.

Add a number to the whitelist

Press ~ and go to **Contacts** > **Options** > **Whitelist** > OK > 1) **Whitelist List** > **Options** > **New** > **Switch on Whitelist** > OK > Enter Name & Number > **Save**.

Turn on or off whitelist

Press ~ and go to **Contacts** > **Options** > **Whitelist** > OK > 2) **Whitelist setting** > Press OK on White

audio call and/or White message. You will see a tick appear/disappear as press OK, if there is a tick then it is enabled e.g. if there is a tick next to **White Message** then only numbers in the Whitelist List will be able to send you a message.

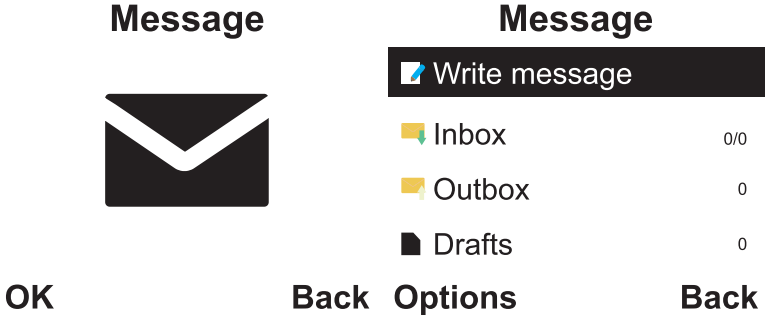
Send SMS

To send a text message press ~ > **Message** > **Write Message** and press OK > Enter the phone number manually or press OK to access your contacts. Use the arrow keys to select a contact, press OK again.

Then press ~, followed by OK > Use the **down arrow** key to go to the message field and type your message > Press ~ then **Send**.

To reply to a message press ~ **Message** > **Inbox** > the message you want to reply to > OK > Write your message > Press **Options** > **Send**

Predictive text is automatically disabled. To turn on the predictive text function when typing a message, press the # button and select En.



Send MMS

To send an image message press ~ and go to **Message** > **Write Message** > OK > **Input the number**. To attach an image already on your phone press **Options** > **Add** > **Picture** > Select the picture. To take a photo and attach it press **Options** > **Add** > **Take Photo** > OK to capture photo > ~ to attach photo. To send the message select **Options** > **Send**.

3. SOUNDS & DISPLAY

Volume adjustment

Press the button on the left hand side of the phone to adjust the volume (+ to increase and - to decrease).



Ringtones

To change ringtones press ~ and go to Ringtones > Caller ringtone > Fixed ringtones > Select from the list and then select OK.

Alarms

You can create alarms with the following repeat schedule: once, daily or working days.

To set an alarm, press ~ and go to **Application** > **Clock** > Press OK > Edit the **Message** to rename the alarm > Input the alarm time > Select **Ringtone** > **Set Repeat Mode**.

Calendar reminders

You can create calendar events with the following repeat schedule: once, daily, weekly, monthly, yearly or no reminders.

To set a Calendar alarm, press ~ and go to **Application** > **Calendar** > press OK > press ~ > **Add new schedule** > Edit the **Subject** to rename the Alarm > Input the **Date** > Input the alarm **Time** > Select **Ringtone** > Set **Repeat Mode**.

Time and date display

To adjust the format including time format (12 hour or 24 hour) and date format (Year-Month-Day, Month-Day-Year and Day-Month-Year): Press ~ and go to **Settings** > **Time & Date**.

Profiles

You can select a suitable profile to make the phone vibrate and/or ring as desired. The settings for each profile can be customised. The profiles you can choose from are:

- Normal = Vibration, with no ring sound by default but it can be enabled
- Silent = No vibration and no ring sound
- Vibrate only = Vibration and no ring sound
- Indoor = Vibrate and ring
- Outdoor = Vibrate and ring

4. OTHER FEATURES

FM Radio

Press and go to **Multimedia** > **FM Radio** to access the radio. To load your nearby radio stations select **Options** > Auto search and save option. To save a station to your channel list for easy access in the future select **Options** > **Save** and choose a channel. The channels can then be accessed from **Options** > **Channel list**.

Torch light

You can use the slider on the left side of the phone to turn on/off the torch light.

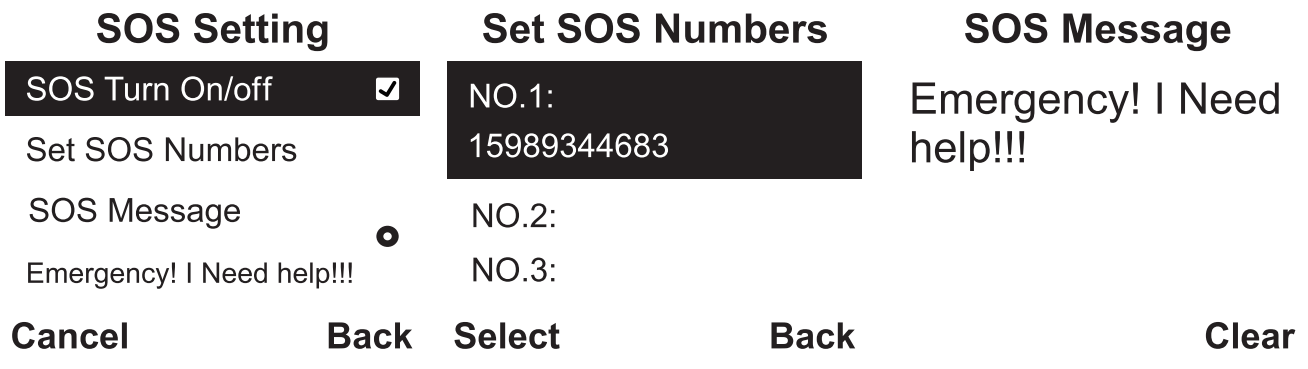


Camera

To take a photo press ~ and go to **Multimedia** > **Camera**. Press OK to take a photo. To take a video press ~ and go to **Multimedia** > **DV.** Press OK to start recording.

SOS settings

When in an emergency, press the SOS button for 3 seconds on the back of the phone. This will call and SMS the pre-set emergency contacts. You can pre-set 5 contacts and 1 SOS message, to do so press ~ and go to SOS Setting. You can also disable this function in **SOS Setting** > **SOS Turn On/off** > **Press** OK. You can adjust how many seconds the SOS button needs to be held down for to activate, go to SOS Setting > SOS key active time > Select 3s or 5s.



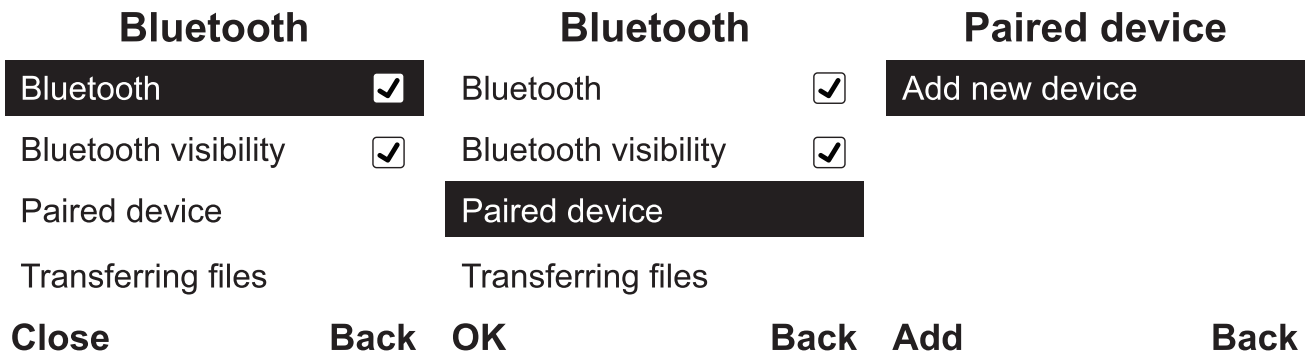
The phone must be turned on (see page 3 for instructions) to activate the SOS feature.

Flight mode

Press ~ > Go to **Settings** > **Call Settings** > Select Others > Press OK to turn on Flight Mode.

Bluetooth

To activate Bluetooth press ~ and go to **Application** > **Bluetooth** and make sure the box next to Bluetooth is ticked. Then scroll down to **Paired device** > **Add new device** to search for nearby Bluetooth devices.



Keypad lock

By default the keypad is unlocked and will not automatically lock. The unlock button is on the right side of the phone, you can slide it down to lock the keypad and up to unlock the keypad. If the unlock button is already in the unlock position, you can slide it down and up again to unlock.



Auto keypad lock

Lock the phone automatically after a set time, you can enable this by pressing > **Settings** > **Security** > **Auto Keypad Lock.**

Factory reset

Ensure your data has been backed up first. To perform a factory reset, press > **Settings** > **Phone Settings** > **Restore factory settings**. The default password is "**0000**".

Screen icons

Icon	Explanation
	Indicates charging status and battery level
	Indicates the mobile phone reception/ service strength
4G	Phone is using the 4G network
	Bluetooth is activated
	Silent mode is activated
	You have a missed call

	You have an unread text message
	You have an unread multimedia message
	An alarm is set
	Flight mode is on
	Meeting profile (vibrate only)
	Outdoor profile (louder volume)

5. TROUBLESHOOTING

Calls are not being received ▶

Try each of the following steps and check after each one if the problem is resolved.

1. ***Restart phone*** - Remove the SIM card then reinsert and turn on the phone.
2. ***Disable call diversion*** - **Menu** > **Settings** > **Call Settings** > **Call Divert** and cancel all diverts and press OK.

3. ***Factory reset*** - **Menu** > **Settings** > **Phone Settings** > **Restore Factory Settings** > The password is 0000 and press OK. This may delete your contacts if they are saved directly onto the phone. You can back them up by saving them to the SIM card.
4. ***SIM card*** - Use the SIM card in another phone to check if it is a SIM card or phone issue.

The phone won't turn on or charge ▶

- **Battery** - Check the battery is installed.
- **Dock** - Check the light on the dock changes from green to red when the phone is inserted, and the phone screen indicates it is charging. If not, plug the phone directly into the power cord instead of the dock. If the phone was not charging and now does then the dock may be faulty.
- **Recharging time** - Note that the phone may take a few hours to recharge.
- **Power button** - Ensure you are holding down the red power button for at least five seconds to turn the phone on.

When writing an SMS, it will only insert numbers not letters

The keyboard settings may be set to numbers only, if you are only able to enter numbers when writing an SMS. You can adjust this by going to the message field via these steps: **Menu** > **Message** > **Write Message** > press the down arrow to move to the message field. Then press the # button, select Abc and press OK.

Can not receive SMS

The phone may have reached its message capacity. Review the capacity - **Menu** > **Message** > **Write Message** > **Options** > **Message Capacity**. If full, delete messages to free up capacity.

6. SAFETY INSTRUCTIONS

- Keep at least 15cm away from pacemakers and seek medical advice for safe usage
- Do not use any damaged or third party accessories
- Battery life shortens over time, replace as required
- High temperatures and fire can cause the battery to explode

– Batteries should be disposed of following local authority guidelines
– The phone and accessories should be kept out of reach of children
– Follow local traffic laws when driving
– The phone is not waterproof
– Do not dissemble the phone
– The phone is not designed for extreme temperatures

7. PRODUCT SPECIFICATIONS

Dimensions	122.5*56.3*15.1mm
Weight	114g (including battery)
SIM	Single Nano SIM card
Band	2G: B2/B3/B5/B8 3G: B1/B2/B5/B8
	4G: B1/B3/B5/B7/B8/B20/B28A/B28B/B40
Phonebook	Up to 1000 numbers
USB Port	Micro USB
Earphone Port	3.5mm audio jack
Battery	Removable 1700mAh li-ion